



FACT SHEET 3 Sports-haler FAQ's

Q. Is it safe? Will it deliver the same dose as my old style puffer?

A. Yes. The Sports-haler has been designed and independently tested to ensure that it delivers a correct dose of medication.

Q. How do I use it?

A. Insert your medication canister into the Sports-haler following the instructions provided. When medication is needed, simply twist the cover of the mouthpiece which is then extended for use. Once extended, hold and use your Sports-haler exactly as you would your regular puffer. Always retain your original medication packaging, instructions and plastic holder for use when you are not using the Sports-haler.

Q. What if the mouthpiece does not retract after use?

A. If the mouthpiece is obstructed when closing, it may not retract. Check it is clear then rotate the mouthpiece cover to the fully open position. You may feel a click as it resets. Normal operation should now resume. This feature is to prevent accidental damage through excessive force.

Q. How do I clean it?

A. The Sports-haler can be rinsed with warm water. It should be allowed to dry thoroughly before use. Refer to the instructions for more detailed cleaning information.

Q. Do I have to buy a new Sports-haler for each new canister?

A. No. You can re-use your Sports-haler, but it should be regularly cleaned and inspected. It is recommended you replace your Sports-haler if at any time it shows signs of wear and tear. Refer to the instructions for further details on cleaning and replacement.

Q. What medications can I use in the Sports-haler?

A. Your pharmacist will advise if your medication is suitable for use with the Sports-haler.

Q. Where can I buy the Sports-haler?

A. At all good pharmacies across Australia. Consult your local pharmacist to see if the Sports-haler is right for you and use only as directed.

Q. Can I use it with a spacer?

A. Yes. Every Sports-haler has a simple spacer adapter packaged with it so you can use it in combination with a spacer.

Q. What accessories are available?

A. The Sports-haler is currently available with a hard cover clip-on holder and interchangeable coloured covers to enable you to transform your look. More sports style accessories/holders are due shortly. Check our website www.sports-haler.com for updates.

Q. What if I think of other questions later?

A. No problem. Go to our website www.sports-haler.com